



• CHICAGO •

TITLE: Game Guru
DEPARTMENT: Operations
REPORTING TO: Game Guru Manager

Role Overview:

AceBounce is a very popular venue originating from the UK that specializes in the highest quality food & beverage and social Ping Pong for groups of all sizes. In order to maximize any group's experience at AceBounce, Games Gurus work their magic to lead guests through a hosted event of original Ping Pong based games to ensure that time spent at AceBounce is fun, memorable, and a real talking point.

This is a freelance position averaging 2 to 12 hours a week based on booking availability. Individual shift length ranges between 1 and 3 hours.

Skills and Experience Required:

- Great Personality
- Ability to deliver excellent customer service in busy and pressurized environment throughout the course of entire shift
- Articulate and excellent spoken English
- Team player

Key Duties & Responsibilities:

- Organize and run the hosted Games Guru bookings for our guests
- Lead Ping Pong tournaments and other original games
- Be the focal point for groups at AceBounce
- Entertaining guests to make sure their experience at AceBounce is memorable

Essential Skills:

- A naturally fun individual with the ability to generate energy with great communication skills
- Be INCREDIBLY outgoing and charming
- To be thick skinned, confident and impervious to rejection
- Comfortable speaking to & addressing large groups
- Ability to give concise direction
- Can work well under pressure
- Exceed our customers' expectations by delivering service in a professional, knowledgeable and accommodating way

- Bring a positive attitude to work, cooperating closely with team members and other departments to ensure that AceBounce is the best it can be

The Company reserves the right in its absolute discretion to add to your duties, or amend this job description at any time. In addition to the above duties you will carry out such other duties as the Company reasonably directs from time to time.

Equal Opportunity Statement: Decisions and criteria governing the employment relationship with all employees at our company are made in a non-discriminatory manner, without regard to race, color, ancestry, religion, age, national origin, sex, marital status, pregnancy, disability, sexual orientation, gender identity, gender expression, citizenship status, veteran status, FMLA status, protective order status, government assistance status, or any other factor determined to be unlawful by federal, state or local statutes.

Date: April 2018